

exceed[®]

we fix windows & doors

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➔ OUR PROMISE TO YOU...

OUR COMMITMENT TO YOU IS THAT WE WILL ALWAYS:

- Arrive on time or call prior to advise if running late or early.
- Stand behind our workmanship.
- We respect your home. We use shoe covers & tidy up after ourselves.

OUR FRONTLINE TEAM
HAVE UNDERGONE A
SECURITY BACKGROUND
CHECK FOR YOUR PEACE
OF MIND

➔ WORKMANSHIP

All work undertaken by an Exceed Franchise Owner is guaranteed to be carried out to the highest workmanship standard.

They will put right any work found to be substandard.

Franchisee business details can be found on your invoice.

➔ PRODUCT

We honor all manufacturers' warranty statements on all products we supply or install.

➔ INSURED

All Exceed Franchise Owners have public liability insurance.

➔ FRANCHISE RULES

Exceed are members of the Window Association of NZ & The Franchise Association of NZ, meaning we are held accountable to independently set industry standards.

Call us today!

0800 25 25 00
www.exceed.co.nz



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➔ GLASS

Exceed can not assume responsibility for glass broken during the repair and maintenance of windows and doors, as the condition of the edge of the glass remains unknown until the glass is removed and may be subject to cracking for reasons outside our control.

➔ LEAKS AND OR DRAUGHT PROBLEMS

Because of the inherent difficulty in sourcing the cause of leaks and draughts, the Exceed policy for covering the same, is that we cannot absolutely guarantee the cure of the leaks and draughts.

Exceed will analyse leak and draught problems, and to the best of our ability, make curative recommendations and when called for carry out repair work.

Notwithstanding the above, we are aware of our obligation under New Zealand Consumer Law.