# RETRACTABLE FLY SCREENS OWNERS GUIDE

This brochure provides information about:

- the operation;
- the maintenance;
- cautions on use; and
- information on the manufacturer's warranty for your retractable fly screen.

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## **Operation Manual**

Before operating your retractable fly screen, please review this manual. Keep this manual in a safe place for future reference.

If issues arise that are not covered by this manual, contact your local Exceed franchise team on **0800 25 25 00**.



### Caution before operating

- > Do not lean or push against the retractable fly screen's mesh.
- Keep children at an appropriate distance from the retractable fly screen to prevent accidental impact on the mesh.
- Care should be taken as pets can also damage the mesh of the retractable fly screen.
- > The retractable fly screen is not intended as a security device.
- Do not expose the retractable fly screen to open flames, sparks, or intense heat.





## **Operating Instructions**

- To open and or close the retractable fly screen, gently pull, or push the handle or the sliding bar to the desired position. For best performance use the handle or the sliding bar and operate at the midpoint. The retractable fly screen should be operated at a slow pace. Do not slide the retractable fly screen with excessive force The handle or sliding bar operates manually and should slide with ease.
- If the mesh becomes wrinkled, completely close the retractable fly screen, then cycle the sliding bar in both directions until the pleats are straightened.
- When sliding the retractable fly screen check to see if the hooks are moving freely. If the hooks are catching on the mesh straighten them before continuing to operate the retractable fly screen.



- Do not leave your retractable fly screen open for extended periods of time. Return the retractable fly screen to the canister when not in use, this will help protect the mesh and help maintain the shape of the pleats.
- Do not use the retractable fly screen during heavy winds and keep it safely stored to avoid damage. If your retractable fly screen is open in heavy winds assist the closing operation by placing your hand against the mesh.
- The optional mesh hook (only the Monarch X and Monarch Glide retractable fly screens) assists in holding the mesh in place when exposed to moderate winds and is designed to release if exposed to excessive wind load.

In the event that a hook has released, reattach the loose hook to the bottom tension cord before operating the retractable fly screen. Ensure that the hook is placed over the pleat, not in-between the pleat to ensure the hook operates correctly. Hook Retracting mesh guide

Monarch Ex and Monarch Glide only

### Care & Maintenance

Your retractable fly screen is a combination of many different materials and subject to normal wear and tear from the environment.

Dirt, grime, air borne pollutants and salt deposits can affect the performance and appearance of your retractable fly screen. We have compiled a list of maintenance guidelines and listed them below. Failure to follow the maintenance guidelines could void your retractable fly screen's warranty.



### Cleaning

Cleaning of the retractable fly screen must be carried out at frequent intervals. Failure to carry out regular cleaning may void this warranty. The frequency of cleaning will depend on the environment in which the retractable fly screen installed. Please refer to the Environment Type guide below.

The following cleaning guidelines are recommended for maintaining the retractable fly screen's optimal operational condition.

#### **Environment Type**

Mild-Rural and residential areas: minimum every 6 months.

Moderate-Cities and light industrial areas: minimum every 3 months.

Severe-Coastal and heavy industrial areas: minimum every month.



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### Cleaning

#### Tracks

Accumulation of dust, pet hair and debris may cause the retractable fly screen operation to become heavy and tight. Remove any debris from the bottom and top track with a broom or a vacuum.

Wash the track with warm water and a mild detergent to remove any remaining debris on the track.

#### Mesh

If the mesh of the retractable fly screen accumulates dust or debris, remove it gently with a soft duster or soft brush, then wipe the mesh using a damp lint free cloth.

Place your hands on either side of the mesh and wipe vertically along the pleat line as if kneading it. Do not apply excessive force.

If the mesh of the retractable fly screen becomes soiled use a mild detergent and water to wash the mesh.

Rinse with a gentle spray of clean water and dry afterwards with a soft lint free cloth.

#### Lubrication

After cleaning, you may apply lubricant to the tracks.

For Monarch Ex only, we recommend you use a silicone-based lubricant (like Exceed Lube).

This will help the running of your track to stay smooth and easy to operate.

Do not use an abrasive lubricant.

Ensure you do not apply lubricate to the mesh or cords.



#### **CAUTION – when washing**

- Do not scrub the mesh or the frame with a course wire brush.
- Do not use thinner, benzene, alcohol, acid/ alkaline or other harsh detergents on the retractable fly screen, these substances may permanently damage the mesh.
- Always thoroughly dry the retractable fly screen with a soft lint free cloth before operation.

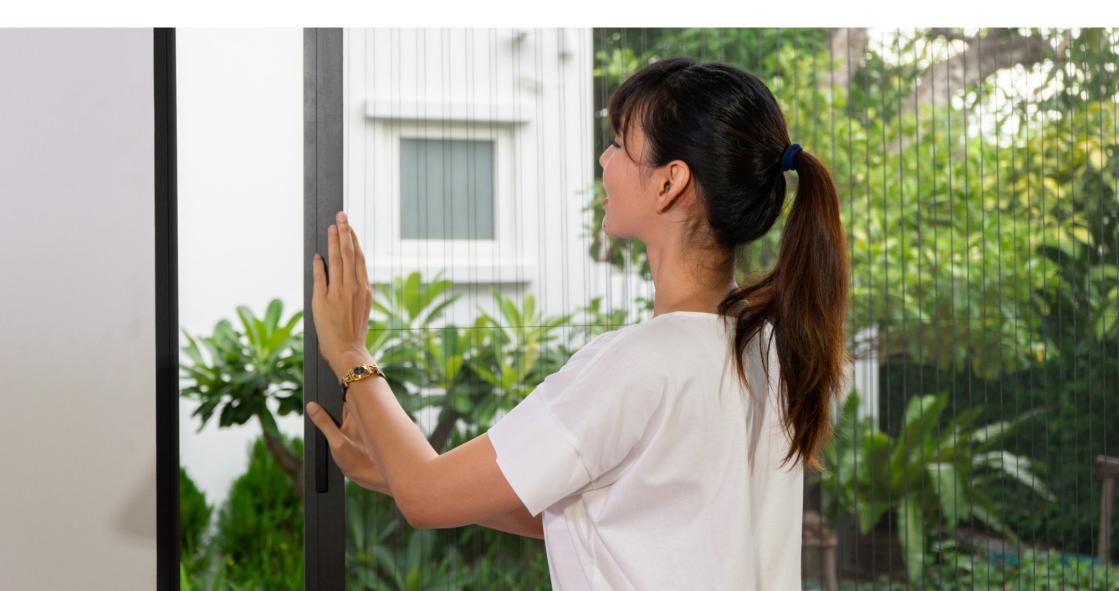
If you have any questions call 0800 25 25 00 to check in with your local Exceed franchise team for further information.

#### **Product Warranty**

The following warranty is provided by Seiki Screen Systems, the Manufacturer of the retractable fly screen. On the terms set out below, the Manufacturer warrants that the goods are supplied free of manufacturing defects for 5 years from the date of purchase. The warranty applies exclusively to the non-wearing components of the retractable fly screen.

Damage caused by misuse, normal wearing of cord and track and mesh components or use of other than residential applications, accidents and "acts of god", are not covered by this warranty.

Mesh retaining hooks, where installed, are a wearing component and as such to not carry any warranty as they are designed to break and fatigue as part of the product design.



# Seiki Screen Systems assumes no liability under the warranty for the following:

- Misuse, abuse, accidental or intentional damage.
- Exposure to windy conditions (max wind speed 7m/s).
- Where regular cleaning and maintenance has not been carried out.
- Improper adjustment or operation by the purchaser.
- Improper maintenance or installation.
- Fading and deterioration of surface finish where regular cleaning has not been carried out.
- Damage caused by dirt and debris that have not been removed from tracks and channels.
- Unauthorised repair or modification.
- Normal wear and tear of mesh and moving components.
- Use contrary to the purpose for which it is designed.
- Failure to retract the mesh for extended periods of time resulting in flattening of the mesh.
- Use of unauthorised replacement parts.
- Damage caused by accidental impact by pets.
- Damage caused by exposure to heat, flames, sparks, and ash.

Remember the New Zealand consumer protection legislation gives you certain rights and nothing in this brochure reduces those rights.

This warranty against defects is provided in addition to the consumer guarantees contained in the New Zealand consumer protection legislation.

